

# SFO - San Francisco International Airport

## U.S. Customs and Border Protection

### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) Bring Carnet and Items to the Customs and Border Protection Office located in the International Terminal on Level 2, Arrivals Level, on the either connections exit, "G" or "A".

2) The CBP office by the "G" side is next to the United Airlines domestic connecting flight walkway. Customs door is to the left of the elevator, behind the escalator that is next to the currency exchange cart. The door has a small CBP sign on it.

3) The Information booth staff just outside the "G" exit can also call a Customs officer to assist.

**US Customs:** (650) 877-4212 or (650) 624-7200, press 1 for Carnets

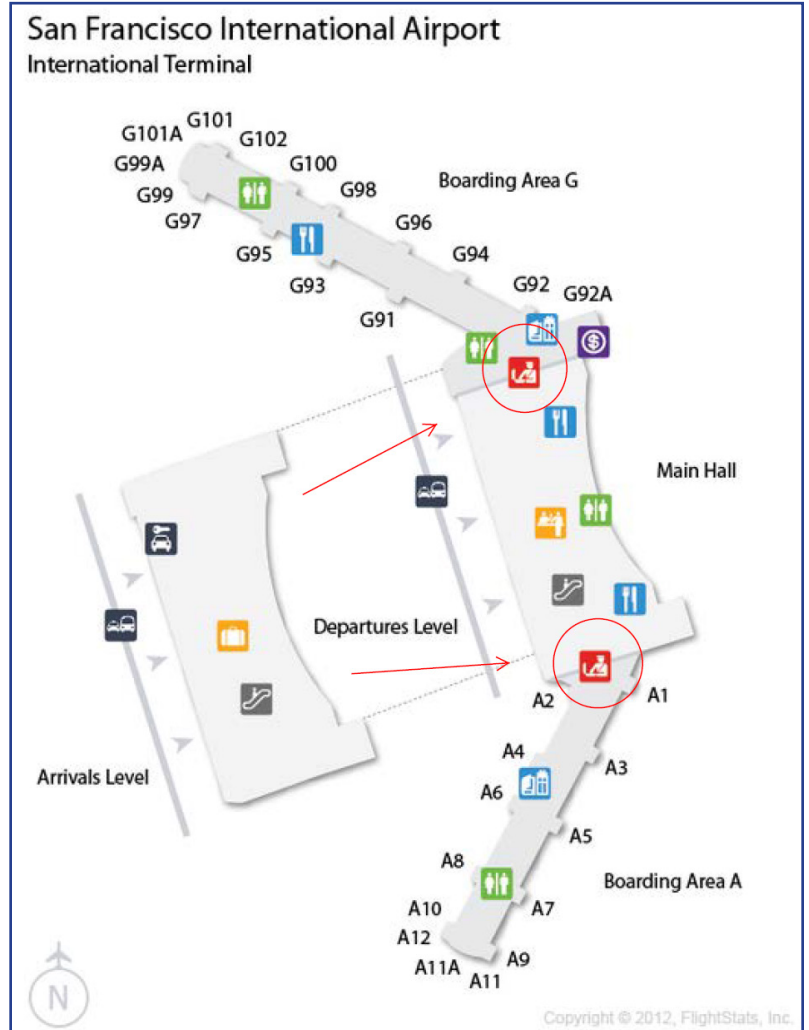
**Hours of Operation:** Around 6:00 a.m. – 1:00a.m. daily

### Airport Information

**Website:** <http://www.flysfo.com/>

**Customer Service:** (800) 435-9736 or (650) 821-8211

**Parking Customer Service:** (650) 821-7900



Information is accurate as of September 20th, 2019 but can change at any time. Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

CIB International HelpLine. 00 800 4CARNETS	E-Mail ..... <a href="mailto:carnets@atacarnet.com">carnets@atacarnet.com</a>
CIB Carnet HelpLine® ..... (800) ATA-2900	Website ..... <a href="http://www.atacarnet.com">www.atacarnet.com</a>
CIB Telephone ..... 1-847-381-1558	

